



What tech adults with learning disabilities use

- what we found out from our survey



CityFibre gave us some money to run a user-led **Get Online, Be Safe Online** project to teach adults with learning disabilities to be safe online.



We used a survey to find out what tech people use and what people can do online.
We found out what help they need to use it.



We supported people individually and in groups to fill the survey in.



50 adults with learning disabilities in Norfolk filled in the survey.



What tech people use and what help they need

Some people have more than 1 device



11 do not use a
mobile phone



39 use a
mobile phone



of those **10** need
support to use it



27 use an
Android phone



6 use an
Apple iPhone



7 use a
basic phone



18 do not use a
tablet



32 use a **tablet**



of those **11** need
support to use it



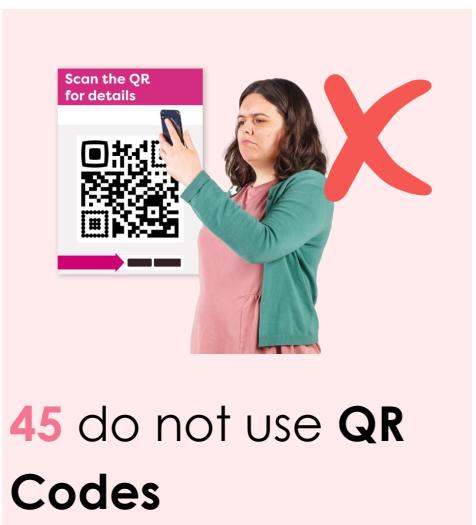
18 use a
smart tablet



10 use an
Apple iPad



12 use a
different tablet





What this means



Many people use **phones, tablets** and **email** but lots need help to use them.



If adults with learning disabilities **do not get the right support**, they will **be left behind**.



New technology like QR codes and AI is **too hard for most people**.



13 people do not have WiFi at home.



More and more **information and services are only online**. This means many adults with learning disabilities will be **left out, unsafe and disconnected**.



Photosymbols for letting us change a survey they made

PHOTO SYMBOLS®

CityFibre for funding our project

